

NOTICE OF NON-COMPLIANCE

[Mailing Name]
[Mailing Address]
[Mailing City], [Mailing State] [Mailing Zip]

[Insert Date]

Site in Violation	Violation	Action Required	Due Date	Potential Fine if not corrected by due date
[Regarding] [Regarding Address], [Regarding City]	Failure to have compost (organics) collection service.	Subscribe to compost collection service. Call [Hauler Name] at [Hauler Phone].	[Due Date]	Up to \$500

Our records received from [insert hauler name] indicate that the site listed above has not subscribed to the required compost (organics) collection service and is therefore out of compliance with state law SB 1383 and the Alameda County Organics Reduction & Recycling Ordinance.

ACTION REQUIRED:

You must subscribe to compost collection service by contacting [Hauler Name] at [Hauler Phone] by [Due Date].



The new compost service must be sufficient in quantity and collection frequency for the amount of compostable materials—food scraps, compostable paper, and plant debris—generated at your site.
See back page if you already have compost collection service and you believe this notice may be in error.

Enforcement

Service records for your site will be reviewed after [due date]. If [insert hauler name] confirms that the required compost collection service has not been added, a fine of up to \$500 may be issued.

Questions? Please review the FAQ on the back or visit www.StopWaste.org/Rules-Resources for more resources or to request free help from our support team.

中文 (Chinese), 한국어 (Korean), Español (Spanish), and Tiếng Việt (Vietnamese): www.StopWaste.org/Rules-Languages

Frequently Asked Questions

What's required under SB 1383 and the Alameda County Organics Reduction & Recycling Ordinance?

1. Sign up for compost (organics) and recycling collection services.
2. Place color-coded and labeled recycling and compost bins next to all garbage bins (not required in restrooms).
3. Sort materials into the proper bins.
4. Educate employees, contractors, and tenants about the law at least annually and check bins periodically to ensure proper sorting.

In addition to the steps above, some businesses that generate surplus edible food—such as grocery stores, food distributors, and large restaurants—need to donate their surplus edible food to feed people.

Which materials must be composted?



All food scraps including bones, meat scraps, cheese, rinds, peels, and coffee grounds.

Food-soiled paper like paper towels, napkins, pizza boxes, and paper plates (uncoated/not shiny).

Plant trimmings like leaves, grass clippings, branches, and weeds.

For a complete list of what goes in your city's bins, visit Resource.StopWaste.org/Curbside.

I already have the required compost service. How do I submit proof to StopWaste?

Our records indicate your site does not yet have compost collection service. Please email Rules@StopWaste.org if you already have compost service so we can update our records.

I don't generate compostable materials. Do I still need compost collection service?

Sites that generate a minimal amount of compostable/organic waste (food scraps, compostable paper, and plant material) may not need to order compost service. For more information, visit www.StopWaste.org/Rules-Waivers.

What assistance is available?

Free indoor green bins, stickers to label bins, training videos, a sign maker tool, and more are available at www.StopWaste.org/Rules-Resources.

To request free in-person, virtual, or phone assistance, go to www.StopWaste.org/Request-Help. Our knowledgeable field team is available to help determine your collection service needs, set up indoor bins, start a food donation program, train staff, and help your site reduce waste.

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